



Accurate eDiscovery Search: 3 Must-Have Features

Ask any lawyer how important the accuracy of searches within an eDiscovery platform is to them. Nine times out of ten, the answer will be *“It’s #1. It’s the most important.”*

Of course it is! If your search is faulty, then your entire case could be at risk. Indeed, unreliable searches could hurt your entire career, exposing you to potential sanctions, spoliation, and shame. No sane person wants this.

When choosing an eDiscovery software, guaranteeing accurate, reliable searches should be a top priority. Here are three features that help make Logikcull’s search the most accurate in the industry.



1. Built-in Quality Control, Including Exception Reports

Other Platforms: In many discovery platforms, processing errors are swept “under the rug.” To see if your information wasn’t properly processed and why, you have to seek out a special exception report, which is filled with computer jargon like “ERROR#1219 could not parse embedded object for extraction.” These exception logs are often not found in the discovery search index, because the files are quite literally excluded from the search index.

You can’t fix a problem if you don’t know it’s there. If you aren’t aware that an exception report exists and you start performing searches, then you are bound to miss critical information. Even if you do know the exception report exists, they are often so long and jargon-dense that no one would bother reading every line.

Logikcull: In Logikcull, quality control is built in to the platform, where identifying exceptions is easy and transparent. This is accomplished through QC tags or “quality control tags.” QC tags alert you to things in your data that you might otherwise not notice on its face, from potential privilege to document errors. That means your exception report is in the platform itself, featured right in Logikcull’s QC filter. This gives you unprecedented insight into your data, allowing you to ensure that you’re operating with the clearest understanding of your information possible.



2. The Ability to Find Every Word, Including Stop Words and Noise Words

Other Platforms: Most document search platforms simply ignore dozens of words. These platforms skip over words like “and,” “or,” and “not” because they use these words for their Boolean searches. Some products also skip over what are called “noise words.” These are words that the product has decided just don’t matter much, words like then, about, each, never, etc. Relativity, for example, excludes single letters, punctuation marks, and 112 default words. If a character is not indexed, it simply doesn’t exist in the search engine’s mind. You cannot find it. This leads to absurd situations where discovery software [can’t even find the phrase “e-discovery.”](#)

Logikcull: Logikcull indexes each and every word and character. If you want to find it, Logikcull makes it easy, whatever you’re searching for.

Logikcull’s Flex Search allows you to search for any word or character, so you can be confident that you’re finding the information you’re looking for. And because discovery shouldn’t require a PhD in information sciences, Logikcull’s search [adapts to your search behaviors](#), recognizing if you’re using a specific search style and applying that behavior to provide you the best results.



3. Transparency into Hidden and Embedded Files

Other Platforms: Documents can hide from you. For example, a Microsoft Word document can contain embedded files, such as images, spreadsheets or even entire PowerPoint presentations. Not every platform allows you to access these files. Some, for example, do not extract embedded files. Others are incredibly inconsistent with them. You may have to dig through a nasty exception report just to know which documents failed extraction and which have been extracted.

If your eDiscovery software doesn’t extract the hidden files and index them, then you have no idea that they exist and thus risk missing valuable information.

Logikcull: A reliable discovery platform should eliminate such risks, not create them. Logikcull extracts all of these documents and tags them with a QC Tag of “has embedded files” so that users can quickly identify the documents that may be hiding something.

To be confident that your search is accurate and reliable, you need an eDiscovery platform that checks all three of these boxes. If it doesn’t, you’re rolling the dice every time you go to review information.